



FAQ
AHLAN WORLD
ALEXANDRIA

أهلاً وسهلاً بالإسكندرية

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01 ABOUT US

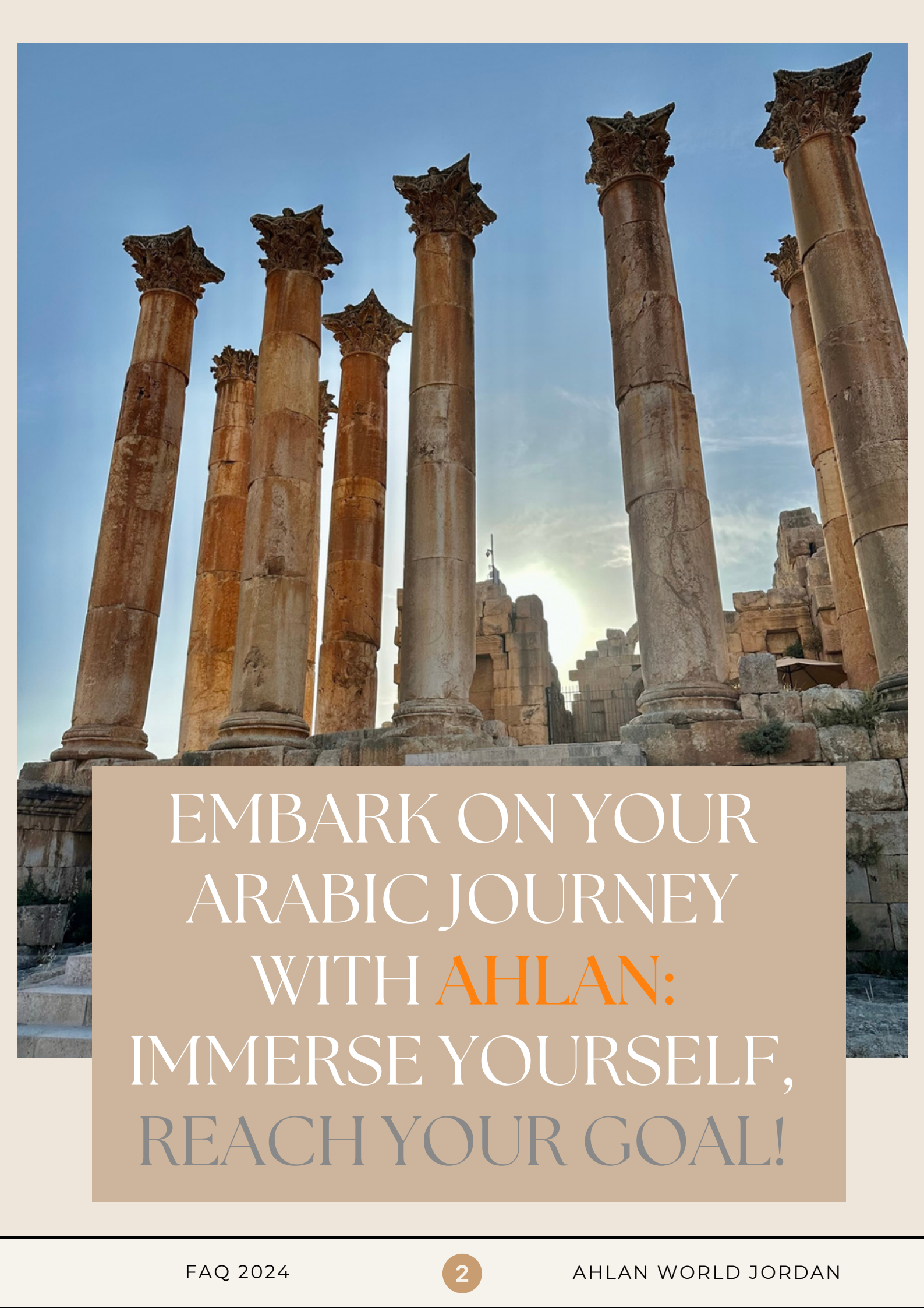
Ahlan World is comprised of Arabic language centers in Egypt and Jordan. Each of the centers shares Ahlan World's philosophy, which views foreign language not only as a goal, but also as a tool that enables and encourages greater understanding between cultures.

Accordingly, Ahlan courses combine language learning with an introduction to local customs and traditions for the student in order to have a comprehensive experience that goes beyond language classes.

Outside the classroom, students are offered the opportunity to take part in initiatives with local organizations, attend seminars, and participate in weekly extracurricular activities or trips.

LET'S START!





EMBARK ON YOUR
ARABIC JOURNEY
WITH **AHLAN**:
IMMERSE YOURSELF,
REACH YOUR GOAL!

WHY ALEXANDRIA



Alexandria is the second largest city in Egypt, and one of the largest cities on the Mediterranean. You will find a mixture of natural and historical places which makes Alexandria a unique city.

Alexandria is different from Cairo in many ways. Here, you won't find many tourists, or foreigners in general. Most Alexandrians, subsequently, are not used to speaking foreign languages, providing a distinct opportunity for students to practice Arabic with locals in many different everyday situations.

02

WHY ALEXANDRIA

Though Egyptian summer temperatures reach impressive highs, being in Alexandria offers plenty of opportunities to cool off in the form of its many beaches. You can also take longer trips along Egypt's Mediterranean Coast to see even more stunning beaches. In fact, it is usually quite easy to find inexpensive transportation to "North Coast". Whilst travelling there, you'll find several holiday villages and private beaches where you can relax and swim without interruption.

Although Alexandria is a city of approximately 6 million, it is a quiet, comfortable, and warm-hearted city. Stroll through the souk (market); try some refreshing juice at one of the seaside cafes; enjoy a delicious dinner of fresh fish; visit the ancient Greco-Roman monuments and spectacular mosques; study at the brand-new, world-famous Alexandrian Library; and more, all while studying in this beautiful city.





03

COURSES

MODERN STANDARD ARABIC (MSA)

INTENSIVE MODERN STANDARD
ARABIC (MSA)

EGYPTIAN COLLOQUIAL ARABIC (ECA)

AHLAN LINGUIST PACKAGE
(MSA + ECA)

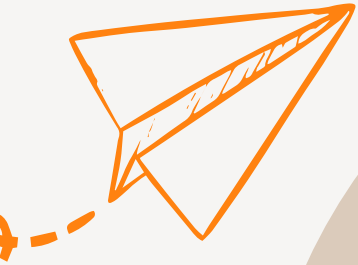
ONE-TO-ONE CLASSES

LET'S DIVE INTO IT!



COURSES

WHAT TO OFFER



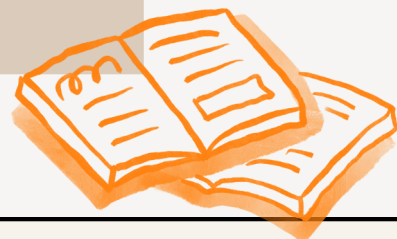
Arabic

is a beautiful and diverse language

and as such, alongside lessons with our expert teachers, the institute offers many activities **to enrich and diversify your opportunities to practice Arabic.**

Time outside the city; frequent visits to historical sites and markets (souks); meeting local people, and making friends with Egyptians, are just some of the many great ways to increase your language skills.

No matter your level, whether you are learning Modern Standard Arabic (MSA) or Egyptian Colloquial Arabic (ECA), Ahlan World encourages you to embrace Arabic and practice speaking and reading the language both inside and outside the institute.



COURSES

WHAT TO EXPECT



Ahlan World Alexandria

offers courses for Arabic students of **all levels - including complete beginners.**

Modern Standard Arabic (MSA) course: three hours daily; 9am – 12:15pm

Modern Standard Arabic (MSA) – Intensive: three hours MSA, daily and two hours Extra Linguistic Activities, daily; 9am – 12:15pm, 1-3pm.

Egyptian Colloquial Arabic (ECA) course: two hours daily; 1-3pm.


Extra Linguistic Activities comprise a number of activities, such as games that test linguistic skills and conversation, or a **combination of MSA and ECA** courses.

- **Note:** This course is only available to students who are not absolute beginners.

The number of students in any standard group course is limited to 2-8 students per class.

We also provide **one-to-one classes** and **special group courses**, year-round.

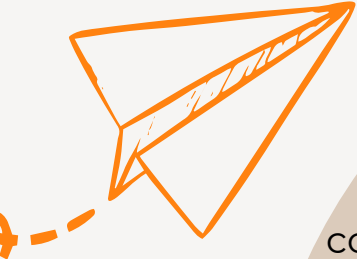
Ahlan also offer a special programme called the '**Teacher Training Programme**'. It is cheaper and combines MSA classes led by training teachers with those held by our expert teachers.



COURSES

WHAT TO EXPECT

Ahlan World Alexandria

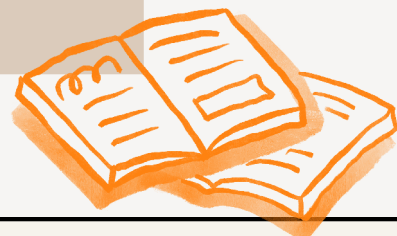


offers **long-term programmes** for both MSA and ECA, as well as the option of a combined programme for both. For students who would like to study for four months or more.

In the case that a student is the **only person** in their level, rather than pushing them into a lower or higher level, we prefer to organise **one-to-one** lessons and the class/course time will be reduced to 70% of the standard group course.

Our team of teachers is composed of professional, highly experienced, Arabic native speakers, specialized in teaching Arabic to foreigners.

The school uses a humanistic-communicative approach where each student is encouraged to play a central role in their learning process. Teaching methods are based on the principle that a language is learned to communicate in every-day situations and the techniques used allow the student to practice in what they already know through conversational situations. In addition to conversational activities such as **scene play, role play and group discussions**, there are also games which serve to further stimulate communication in the language.





GROUP COURSES



MSA COURSES

IN A GROUP

MODERN STANDARD ARABIC

MSA

MSA courses give students the **linguistic essentials** of the Arabic language, with a focus on the foundations of its structure, grammar rules, and key vocabulary. MSA is primarily used in **Arabic media, academic texts, religious scripts, literature and in formal settings**, rather than on the streets and in everyday conversations.

Nonetheless, most Arabs understand and use MSA, regardless of where they are from or which dialect they speak. MSA is most closely related to the **classic, original form of the Arabic language** upon which the many different **dialects were initially based and formed**.

MSA courses are 3 hours per day, 5 days per week

MSA intensive course encompasses all of the material in the standard MSA course listed above, but with an additional focus on vocabulary and grammar specifics, comprehension activities, games that test various linguistic skills, and conversation practice. The intensive course is one of the best options for those students wishing to make the most out of their time.

Intensive MSA courses are 5 hours per day, 5 days per week.

INTENSIVE MODERN STANDARD ARABIC

MSA INTENSIVE



TIP FROM US

Many students choose to study MSA at the start of their Arabic journey and then take on a specific dialect according to their particular interests or location in the Arab world.



ECA COURSES

IN A GROUP



EGYPTIAN COLLOQUIAL ARABIC

ECA

ECA courses offer students an immersive study of the Egyptian dialect, which is used by **locals for everyday interactions and conversation**.

Study of ECA focuses less on universal aspects of the Arabic language (which would be found in an MSA course) and instead provides the essentials of navigating **life in an Arab country**, including important vocabulary, phrases, and sayings that students may **hear daily** while living abroad.

ECA courses are 2 hours per day, 5 days per week.



OTHER COURSES



AHLAN LINGUISTIC PACKAGE

MSA + ECA

The Ahlan Linguist Package combines the advanced linguistic study and universalism of **Modern Standard Arabic (MSA)**, with specific knowledge of the **Egyptian colloquial arabic (ECA)**, providing students with a comprehensive understanding of the Arabic language and its varied uses.

Students in the course will gain unique proficiency in the language as well as flexibility regarding future study, as they will have experience in both **MSA and ECA.**

Ahlan Linguist Package consists of 3 hours per day MSA classes plus 2 hours per day ECA classes, 5 days per week.



NOTE

THIS COURSE IS NOT AVAILABLE FOR ABSOLUTE BEGINNERS



INDIVIDUAL COURSES



INDIVIDUAL COURSES



ONE-TO-ONE CLASSES

MSA / ECA

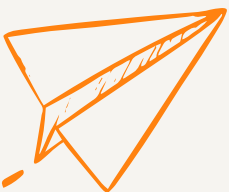
One-to-one classes are also available year-round, both at the school and online, upon request. These classes can be held at a time that best suits the student and according to teacher availability.

Students wishing to request specific times for one-to-one classes must do so during registration, or at least one week before the course begins. If preferences are not expressed ahead of time, Ahlan World will select the class times.

NOTE



ONE-TO-ONE CLASSES ARE AVAILABLE BETWEEN SUNDAY AND THURSDAY - FROM 9 AM TO 8 PM





GROUP COURSES (STANDARD)

FEES	Price p/week*	16 weeks	24 weeks	36 weeks	48 weeks
Modern Standard Arabic (MSA)	100\$	1415\$	2000\$	2825\$	3770\$
MSA - Intensive	180\$	2590\$	3670\$	5185\$	6910\$
Egyptian Colloquial Arabic (ECA)	80\$	1180\$	1670\$	2355\$	3140\$
Ahlan Linguist Pack (MSA+ECA)	165\$	2355\$	3335\$	4710\$	6280\$

GROUP COURSES (TEACHER TRAINING PROGRAMME)

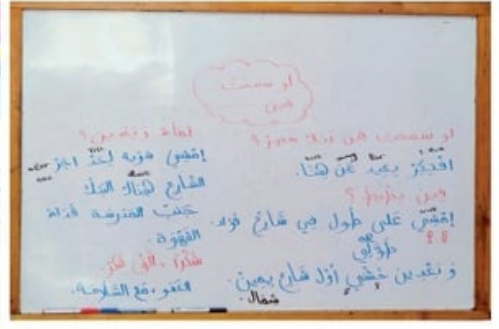
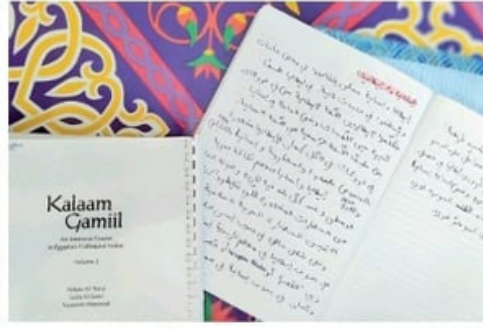


FEES	Price p/week*	16 weeks	24 weeks	36 weeks	48 weeks
Modern Standard Arabic (MSA)	80\$	1245\$	1765\$	2500\$	3140\$
MSA - Intensive	135\$	2070\$	2945\$	4165\$	5235\$
Egyptian Colloquial Arabic (ECA)	65\$	995\$	1405\$	1995\$	2510\$

*FROM 1 TO 15 WEEKS

- MSA COURSES ARE 3 HOURS PER DAY, 5 DAYS PER WEEK.
- INTENSIVE MSA COURSES ARE 5 HOURS PER DAY, 5 DAYS PER WEEK.
- ECA COURSES ARE 2 HOURS PER DAY, 5 DAYS PER WEEK.
- THE LINGUIST PACKAGE IS A COMPOUND OF MSA AND ECA FOR A TOTAL OF 5 HOURS PER DAY.

One-to-One (Experienced Teacher)	13\$ p/hour	Online (Experienced Teacher)	11\$ p/hour
One-to-One (Training Teacher)	9\$ p/hour	Online (Training Teacher)	6\$ p/hour
One-to-One (advanced)	16\$ p/hour	Online (advanced)	13\$ p/hour



حروف أجنبية ومعانٍ مصرية

المفارقة التي تعرضت لها السانحة الناتجة عن اختلاف الثقافات. وإذا كان المثل الشعبي الشهير يقول: «الغريب أعشى ولو كان بصيرا» فإن السانحة الإيطالية «بينيديتا» قد أدركت ما يعانیه

بالغة بتلك الطقوس الاحتفالية - كما ظننت - فأخذت تلتقط لها الصور بالشكل الذي شعر معه أهل المتوفى بالاستياء. في اليوم التالي ذهبت السانحة إلى المدرسة التي تتعلم بها العامية المصرية لتتروى لهم

ذات ليلة، وأمام أحد شوارع أحياء العزاء في شوارع الإسكندرية، وقفت إحدى السانحات المقيمت في مصر مبهورة مولعة بذلك الشاير والأضواء المحيطة به، وسلاسل الأتوار والمشكاوات المعلقة



04 MEDIA & JOURNALISM COURSE

AHLAN WORLD ALEXANDRIA OFFERS **UNIQUE MEDIA COURSES** THAT PROVIDE STUDENTS WITH AN IDEAL OPPORTUNITY TO EXPERIENCE WHAT IT IS LIKE TO WORK AS A **JOURNALIST IN THE ARAB WORLD**. MEDIA COURSES ARE ONLY AVAILABLE FOR **INTERMEDIATE AND ADVANCED STUDENTS** ENROLLED IN AHLAN'S **MSA COURSES**.

حروف أجنبية ومعانٍ مصرية

المفارقة التي تعرضت لها السانحة الناتجة عن اختلاف الثقافات. وإذا كان المثل الشعبي الشهير يقول: «الغريب أعشى ولو كان بصيرا» فإن السانحة الإيطالية «بينيديتا» قد أدركت ما يعانیه

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JOURNALISM



Each day students will study and analyse examples of journalism in Arabic media, including news stories and features produced by Arab and foreign broad casters such as **Al Jazeera**, **BBC Arabic** and **al-Arabiyya**.

The course consists of an MSA course (1.5 hours) and 2.5 hours that include:

- The study of media texts, providing an opportunity for students to practise Arabic instruction in grammar and journalistic style and professional terminology
- How to report on aspects of city life
- How to conduct a professional media interview in Arabic meetings with local journalists
- Visits to newspapers and broadcasters' production of an in-house newspaper general Arabic language classes combined with general knowledge and current topics



The total cost of the course is 500 € for 80 hours (4 hours per day).

NOTE: if there is only one student per course the class time will be halved.

WITH
LANGUAGES,
YOU ARE AT
HOME
ANYWHERE





COURSES BEGIN EVERY TWO WEEKS ON SUNDAY,
-WITH SOME EXCEPTIONS- AS FOLLOWS:

CALENDAR 2024



- 14th Jan
- 28th Jan
- 11th Feb
- 25th Feb
- 10th March
- 24th March
- 7th April
- 21st April
- 5th May
- 19th May
- 2nd June
- 16th June
- 1st July (Mon)
- 14th July
- 28th July
- 11th Aug
- 25th Aug
- 8th Sep
- 22nd Sep
- 7th Oct (Mon)
- 20th Oct
- 3rd Nov
- 17th Nov
- 1st Dec
- 15th Dec
- 29th Dec

HOLIDAYS 2024*

- 1 Jan Monday **New Year's Day**
- 10 Apr Wednesday **Eid al-Fitr** (Tentative Date)
- 11 Apr Thursday **Eid al-Fitr holiday** (Tentative Date)
- 12 Apr Friday **Eid al-Fitr holiday** (Tentative Date)
- 13 Apr Saturday **Eid al-Fitr holiday** (Tentative Date)
- 1 May Wednesday **Labour Day**
- 25 May Saturday **Independence Day**
- 15 Jun Saturday **Arafah** (Tentative Date)
- 16 Jun Sunday **Eid al-Adha** (Tentative Date)
- 17 Jun Monday **Eid al-Adha holiday** (Tentative Date)
- 18 Jun Tuesday **Eid al-Adha holiday** (Tentative Date)
- 19 Jun Wednesday **Eid al-Adha holiday** (Tentative Date)
- 7 Jul Sunday **Muharram/New Year** (Tentative Date)
- 15 Sep Sunday **Prophet's Birthday** (Tentative Date)
- 25 Dec Wednesday **Christmas Day**

*THESE HOLIDAYS MAY VARY ACCORDING TO THE LUNAR CALENDAR/CYCLE

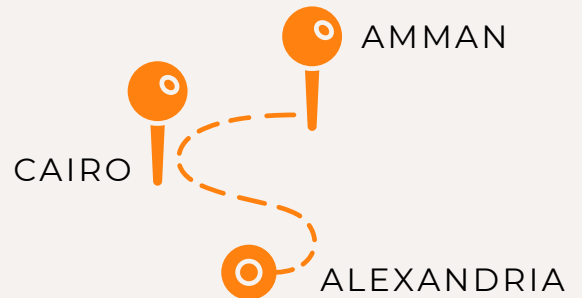
In the case of a public holiday at any point during a course, missed days will be discounted from the overall course price. In the case of bad weather conditions (snow or heavy rain), the government sometimes declares all public and non-public offices closed. Normally, this is not more than a week per year, nor is it necessarily every year. In such circumstances, we cannot take responsibility for cancelled classes and rescheduling is not guaranteed.

SPECIAL PROGRAM



Ahlan world runs classes **all year round** in different cities at the same time. Therefore, if a student chooses a program of **longer than six weeks**, he/she can move, at any time, between **Alexandria, Cairo or Amman**. This special offer allows you to change cities and explore **new experiences** while still following the Arabic study program!

Students enrolled in **one-to-one** or **small group classes** can schedule classes at a time that suits them (between Sunday and Thursday, from 9:00 am to 8:00 pm), but timing will also depend on teacher availability. If students have specific time preferences, they must be specified during registration or at least **two weeks before courses begin**. If preferences are not expressed ahead of time, Ahlan will select the class times.





05

AT AHLAN WORLD ALEXANDRIA

SCHOOL LIFE



On your first day, we will complete any necessary administrative tasks. Be ready and bring your passport with you!

CLASS HOURS

GROUP COURSES

Standard lessons are held five days per week, Sunday to Thursday. Class hours are:

- **MSA:** 3 hours (9:00am - 12:00pm)
- **MSA Intensive:** 5 hours (9:00am - 12:00pm) and (1:00pm - 3:00pm)
- **ECA:** 2 hours (1:00pm - 3:00 pm)
- **Ahlan Linguist Package:** 5 hours (9:00am – 12:00pm) and (1:00pm - 3:00pm)

Please note: If a student enrolled on one of our group courses is the only one in their level, we will arrange one-to-one classes, equivalent in material and price but shorter in time.

In this case, the number of hours per week for each course will be as follows:

- **MSA** – 10 hours
- **MSA Intensive** – 17.5 hours
- **ECA** – 7.5 hours

ONE-TO-ONE CLASS HOURS

Students enrolled in **one-to-one or small group classes** can schedule classes at a time that suits them (Sunday to Thursday, from 9:00 am to 8:00 pm), depending on teacher availability. If students have specific time preferences, they must be specified **during registration** or at least **two weeks before courses begin**. If preferences are not expressed ahead of time, Ahlan World will select the class times.

AFTER AND IN-BETWEEN CLASSES

Students are welcome to spend time in Ahlan World's common room during breaks and after class. Tea is provided during the breaks. Students will also find a wide collection of Arabic books that can be borrowed from school's library.

LEVEL TEST

Prior to your arrival, we ask students to take our online MSA level test, leaving as much time as is possible before your course start date, after which we will schedule an oral level test (via skype). ECA level tests are also carried out online.

Once we have received your test results for both, we are able to plan ahead and schedule your classes accordingly. **Absolute beginners need not** complete either placement test before their first lesson.

HOW DO I REGISTER?

After receiving **your application** via email, we will send you an **invoice** detailing all services to be provided and their related costs. Payment must be made **by the date** indicated in the contract.

Get an estimated prices and buy the courses through our website:



HOW DO I PAY?

- Payment can be made **online via bank transfer or PayPal, or in-person at Ahlan World Alexandria “cash”**.
- ***Please note: bank transfer fees will be paid by the sender.***
- Relevant procedures and information for paying online will be included in the **invoice**.
- Students are required to pay for the invoice at **least two weeks prior to arrival** (if not agreed otherwise).
- Should a student wish to **add private classes or courses** following initial registration, this **can be done and paid for in Alexandria** (online payment is available too).
- Prospective students who are already in Alexandria can come **directly** to the centre to enroll or inquire about courses.



FINAL CERTIFICATE

Course examinations are held **every two weeks**, and a course certificate will be given to each student on **their last day**. The certificate will show the **number of class hours attended, the level and type of course, and the final evaluation of progress.**

The final evaluation will be determined as follows:

60% for your final exam
40% for the mid-course exam
attendance
class participation

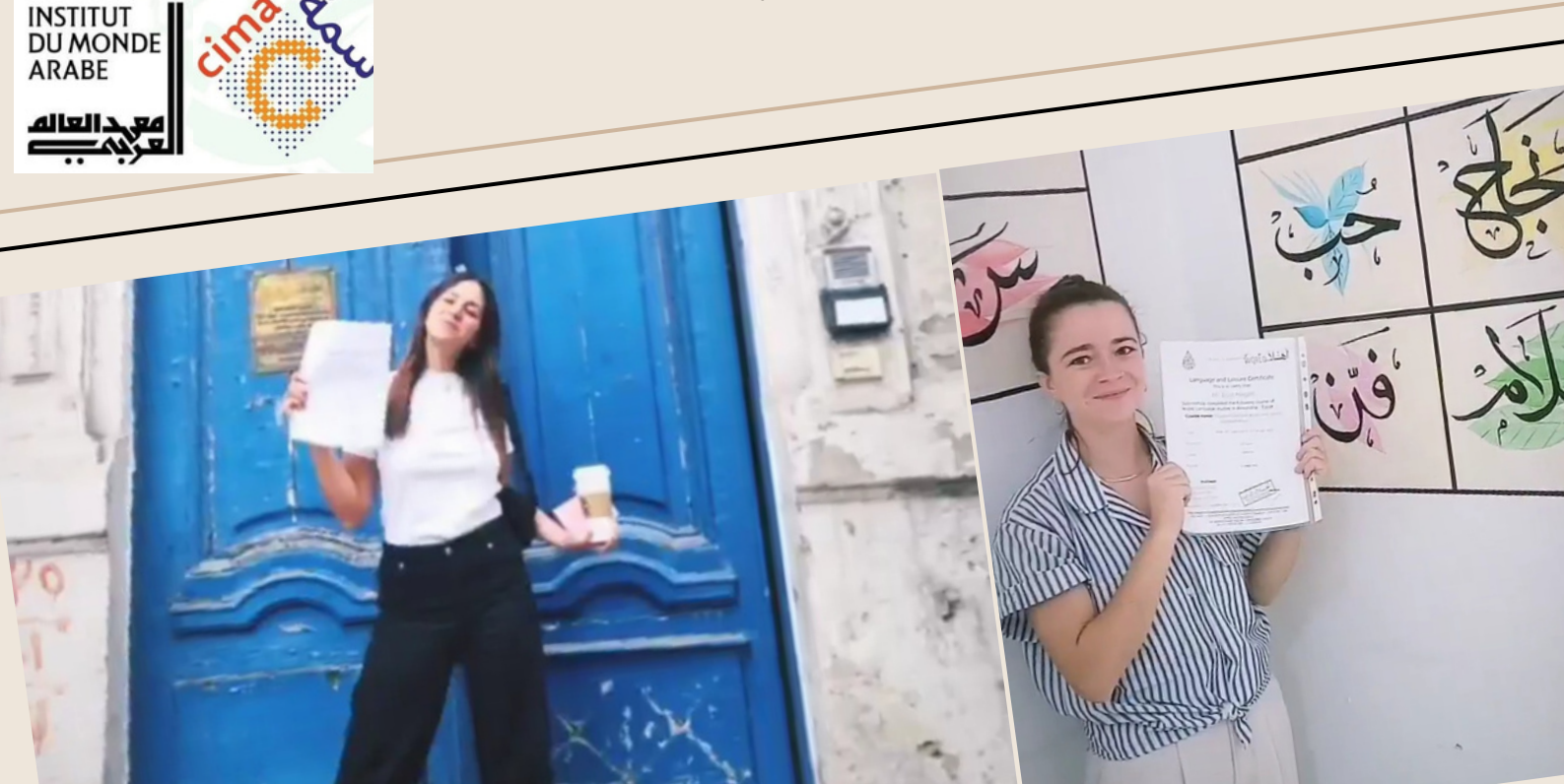
If a student cannot attend the final day, arrangements will be made to send the certificate by e-mail.

For special classes or seminars, the certificate will be signed by Ahlan world , and any partner organizations involved. Many universities will award credits for courses taken at Ahlan World, although it is each student's responsibility to confirm their universities policies and requirements **before registration** to ensure expectations are met.

Ahlan is accredited officially by CIMA

(Certificat International de Maitrise en Arabe/International Certificate for Arabic Language proficiency) which is developed by institut du Monde Arabe with the expertise of France Education international.. is the first globally recognized certification that validate your MSA level

For more info please **click here**



EXTRACURRICULAR 06 ACTIVITIES



Apart from teaching Arabic, the Ahlan Institute encourages its students to converse with native Arabic speakers outside of the classroom. Its **evening and weekend cultural activities**, as well as **language and cultural exchanges** with Egyptian students (TANDEM), are very popular and encourage students to practice the Arabic they have learnt.

Teachers often remain after hours to spend time with the students and encourage Arabic conversation. Most of our activities are in Arabic and our **cultural program** offers excursions to historic sites, museums, and desert oases. The program includes one-day tours of Alexandria's most historical sites, such as the **Roman Amphitheatre, the Catacombs of Kim el Shoqafa and Roman Pompey's Pillar, the main mosques and Coptic churches**. More modern sites include the **National Museum, the Bibliotheca Alexandrina, the Montaza Royal Gardens** as well as to the souks, such as Bahary and Anfushi.

In the summer the Institute organizes **one-day trips to the beach** at Marina on the North Coast and Montaza or Agami beaches in Alexandria. Tasting the local food is a must – **Alexandrian fish dishes** are famous throughout Egypt. Wandering through the local souks is a great way to pass the time. There are also **seminars** on different topics including Ancient and Modern Egyptian History, the Arab Spring etc.

Students can try their hand at **Arabic calligraphy**, shake their hips in **belly dancing workshops**, cook up an Egyptian meal under the supervision of experts. **Weekend cultural activities** and tours to other parts of Egypt are very popular and involve both students and staff. These tours highlight Egyptian history and heritage and include two or three-day tours to **Siwa** and Bahareya Oases and the White and Black Desert, **Fayoum, Rashed and Cairo**. These tours are always organized within the context of responsible and sustainable tourism so that local communities benefit directly.



07 ACCOMMODATION

WHAT TYPES OF ACCOMMODATION ARE AVAILABLE?

Ahlan World Alexandria is pleased to offer students the option to stay in an apartment share arranged by the school.

All accommodation is close to the school in the most popular area in Alexandria **Al-Mansheyya, Raml Station**, close to the city centre.

Apartments are fully furnished, equipped with kitchen facilities, and have **Wi-Fi** (password will be found posted on the wall in each apartment).

Apartments **DO NOT include towels**, but bed linen is provided.



Choose between:

- Shared apartment
- Convent of Saint Katherine

Note: all Ahlan World Alexandria apartments are equipped with aircondition and washing machines

APARTMENTS



Students are **not charged** separately for electricity costs, although we kindly ask students to be mindful regarding their **electricity consumption**, taking care not to leave appliances on when not in use and to limit the use of fans or AC to a **minimum**. Furthermore, Jordan is an extremely water-scarce country, and each household is allotted a **set amount of water per week**. It is unlikely that you will face any shortages but do keep this in mind and try **not to use excessive amounts of water**.

Shared apartments are the most comfortable option that we can offer. Apartments are generally assigned ten days before your arrival date. All information concerning the apartment will be included with your other documents and arrival information.

The apartments are of 'good Egyptian standard' which would roughly translate to middle-class quality by Western standards. If, upon arrival, you find any issues with your flat or if there is anything additional, you require, please **contact the school straight away** and we will do our best to address your needs as quickly as possible.

Prior to your departure the management will complete a property checklist to ensure that everything is left as it was when you arrived. A cleaner will come to the apartment **every two weeks**, but students are also expected to **keep their accommodation in a good condition**. If the apartment is found to be in an unacceptable condition at the end of the stay, or if any items are found damaged or missing, students will be **charged accordingly**.

APARTMENT PRICES

Single room: 360 EUR monthly (90€ per week).

Double room: 180 EUR per person monthly (55€ per week).

NOTE: The apartments are usually mixed gender, but shared rooms are allocated on a male/female basis.

In the prices above, all bills are included (Internet, Gas, Water, Electricity)

Convent of Saint Katherine

The Convent of Saint Katherine, located in Mansheya, is only **7 minutes' walk** from Ahlan World.

Rooms in the convent include sheets but not towels. There is also the possibility of having a small kitchen facility available, and **breakfast is included**. There is a washing machine and you can use it for free!

All convent rooms are **double or single**.

The convent in the summer is open until 12am every night while in winter it is open until 11 PM. **Check-in time is after 12pm on your first day**, check-out time is before 12 pm.

Important Notes: double rooms may only be requested when you are booking with another student as we cannot arrange shared rooms between students who book separately. If you are booking alone you will have to apply and pay for a room.

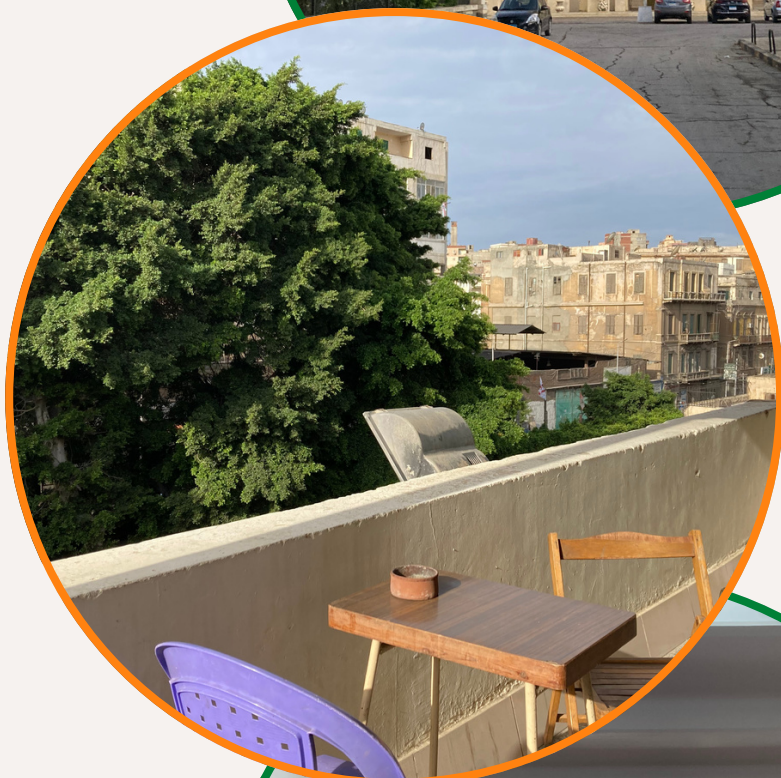
Also the hijabi girls not allowed to stay in the convent as this is the rules of the place, so in this case, preferably choose the apartment option.

The Convent PRICES

Single Room with AC and bathroom: 23 EUR
Double Room with AC and bathroom: 19 EUR
p/person (Total: 38 EUR)

Single Room with AC and shared bathroom (outside)
: 17 EUR

Double Room with AC and shared bathroom
(outside) : 15 EUR p/person (Total: 30 EUR)





USEFUL 08 INFORMATION

WHAT TO PACK?

In the summer, the climate is warm and humid. There is some relief provided by the relative proximity of the sea, but you should plan for warm/hot weather.

In the winter, it is quite cold and windy. There are no centralised heating systems, so we advise you to bring warm, winter clothes for use inside your accommodation. The city of Alexandria is generally not frequented by European tourists and the inhabitants are therefore not accustomed to some of the casual or revealing styles more popular in the West.

We ask that you do your best to show respect for the local population, and considering the possibility of offense in their interactions with European women, please do not bring/wear low-necked blouses or dresses, miniskirts, halter tops, or any other garment that will leave your mid-section exposed!

Important note: The institute and its associates cannot be held responsible for any problems that may arise from not following the advice given above.

EXCHANGE

The currency used in Egypt is the **Egyptian Pound (EGP)**.

The Exchange Rate:

USD to EGP : click [here](#)

Euro to EGP : click [here](#)

TRAVEL 09

HOW TO GET TO ALEXANDRIA?

Some airlines such as Egypt Air and Turkish Airlines, **fly directly to Alexandria**. Most, however, fly to Cairo, which is about 250 km from Alexandria.

For those who arrive in Cairo:

Approximately every hour - from 5 AM to midnight - there are **buses**, such as Super Jet and West Delta that leave from the Cairo Airport and goes directly to the Alexandria bus station.

Some of the buses make many stops along the way and can take up to 8 hours to complete the journey. In order to take this bus, you have to first take the shuttle that goes from Terminal 3 or 1 to the bus station (Terminal 2 is currently closed).

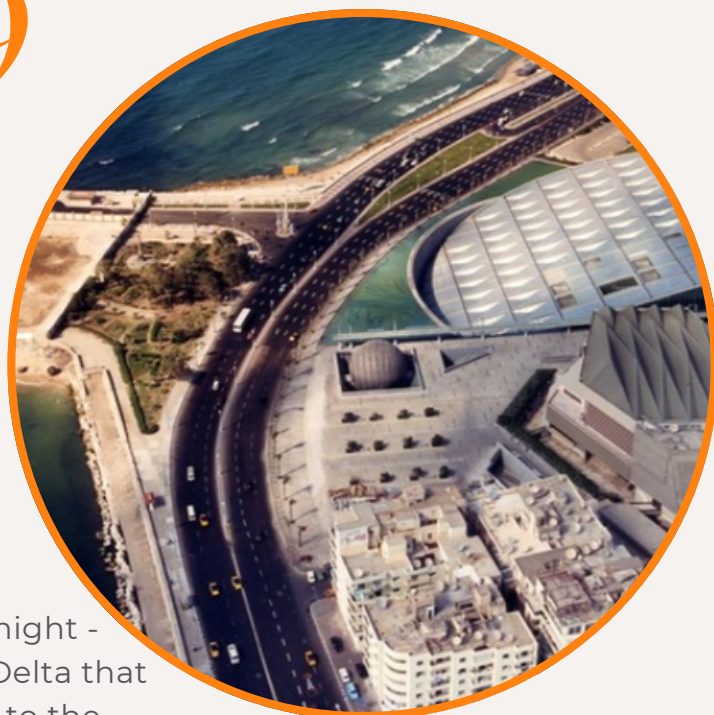
The bus station is located on the back side of the Novotel Hotel at the Cairo Airport. We recommend that you ask the information desk about the proper shuttle before exiting the Terminal. The airport shuttle service is free. The price of the bus service from Cairo to Alexandria is about 120 EGP.

At present, due to the unpredictability of the schedules, this service is not constantly guaranteed. Therefore, if you decide to take the bus, we cannot guarantee you transportation from the Alexandria bus station to your accommodation. If you are able to take a taxi/uber from the Alexandria bus station to your accommodation, please make sure you bargain before getting into the taxi and be aware that should not pay more than 50 or 60 EGP.

In cases of emergency, if you arrive in Alexandria by bus but find that you are not able to get to your accommodation or the institute by yourself, we can **pick you up if you call the emergency number** (paid service). You will get the emergency number before coming to Alexandria with the rest of the orientation package.

Although the **train** is the fastest and most practical service to Alexandria, the availability of tickets from one day to the next is not reliable in summertime. There are two stations in Alexandria, Sidi Gaber and Mahattet Masr which is the central station of the city. The institute is closer to this central one.

Train times start around 6 AM and finish around 9 PM.



TRAVEL

AHLAN TRANSFER FOR ARRIVAL & DEPARTURE



If you have requested a transfer from Cairo or Alexandria airport or the bus/train station to your accommodation, an Ahlan representative will meet you at your scheduled arrival time.

At the airport you will find our representative OUTSIDE the arrival hall, after passing through passport control and baggage collection.

Remember you must EXIT the hall in order to find the driver. The attendant will be holding a sign saying your name and “Ahlan-Egypt”.

If you have not requested a transfer, we will arrange someone to meet you at your accommodation; please let us know your time of arrival in advance.

TRANSFER PRICES

Transfer from Cairo airport to the accommodation will cost 55 EUR.
Transfer from Alexandria airport to the accommodation will cost 30 EUR.

DOCUMENTS



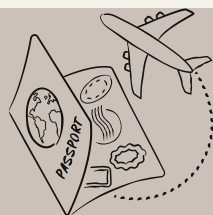
You will need to contact your country's consulate or embassy to get precise information about the required documentation for your trip.

Typically, you will need your **passport** and a **visa stamp**. This stamp can easily be purchased after your arrival in the airport at banking kiosks that you will see before you pass through immigration.

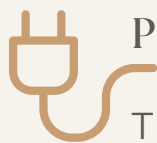
The cost will be 25 USD (or roughly 22 EUR) and you will receive change in Egyptian currency.

The visa you buy at the airport lasts for 30 days, after which you will need to renew it. You will need a copy of your rental agreement from your landlord in Egypt; if you are staying in our accommodation, we will provide you with this document. The payment at the passport offices will be in EGP but they have also to have an official receipt with them of withdraw from bank or exchange receipt from the bank

ON YOUR FIRST DAY AT THE INSTITUTE, PLEASE BRING YOUR PASSPORT.



UTILITIES



PLUGS AND ELECTRICITY

The electrical voltage in Egypt is **220V**. Most outlets take **two-pin plugs**, although some take three. Adapters are easy to find if needed.

INTERNET



Free Wi-Fi can be found at the school and at many cafes in the neighbourhood, as well as around the city. All accommodation provided by Ahlan World comes equipped with Wi-Fi.

If needed, personal Wi-Fi connections can be purchased (i.e., with a portable router or USB stick) at any of the main cell service providers that we have mentioned.

TELEPHONE SERVICE



Cell phones are convenient and practical because it is possible to text messages (contact your provider first to confirm service and pricing), but the cost of calls will be based on both the call and the response.

To telephone from Egypt:

It is possible to buy an **Egyptian SIM card** that will last for about one month. They can be purchased at the **Vodafone, Orange or Etisalat centres** in Egypt.

Take your passport with you when you go to buy one; a card is 250/300EGP.



10 LIFE IN ALEXANDRIA



EATING OUT

Food and drink prices in Egypt can vary widely. Cheap options are certainly **available**; oriental breakfast like foul, falafel and shakshoka. Also the Egyptian famous dish koushary, or a cup of coffee from a coffee shop, for example.

However, eating in **sit-down restaurants and western-style** cafes can be pricier. Alcohol is available for purchase in stores and at bars but can be quite expensive due to custom fees.

Groceries can be purchased at small markets found in every neighbourhood or at larger supermarkets such as Carrefour and Gomla Market, which can be reached by taxi. Large **fruit and vegetable markets** are also found in large supermarkets and offer the largest variety of goods. Prices for groceries also vary depending on the vendor but can be similar to those found in many western countries.

Note: After your arrival, you will receive a detailed file called “Alexandria Guide” of all places you need to go in Alexandria.



TRANSPORTATION

Microbuses are the most common form of **public transportation in Alexandria**. They serve almost all the areas in Alexandria and are considered as the cheapest transportation. Also you order a microbus from an application called **Swvl**, but it's used more in long distance rides, but in nearby areas preferably a regular microbus.

Taxis can be hailed from the street and will take riders anywhere within the city, or you can choose a better option by ordering a **private car** from an application like Uber or Indrive, and see the cost of the ride before starting it. **Most rides** will cost between 30 and 60 EGP depending on the distance.



Red Bus, It's a two floor bus famous in Alexandria. You can use it as a transportation and a touristic tour in the same time, and it will cost you only **20 EGP**.

In this tour you will enjoy the sea view from the east of Alexandria to the west.

Tram is also a very popular transportation in Alexandria, serving 140 stops. You can check Alexandria tram lines from [here](#).

11 TERMS AND CONDITIONS

ENROLLMENT

Bookings must be made by either emailing the school at **alexandria@ahlan-world.org** or by completing the **online application** on the school's **website**.

The school reserves the right to refuse admission to any student at the absolute discretion of the school management. If a booking is refused, all fees will be refunded.

FEEES

All fees for **on-site classes** must be received, in full, **two weeks before the course and/or accommodation start date**. If fees are not received by this time, the course/accommodation will be **cancelled**. It is not possible for a student to start a course or be accommodated if fees have not been received by the school.

All online courses must be paid **one week prior** to commencement.



PHOTOGRAPH / FILM / MEDIA

At times the school **may photograph or film students** in various activity settings or may make use of such photographs and/or films made by students, for **marketing or promotional purposes**. A signed consent form must be completed with your e-Booking registration documents.

TERMS AND CONDITIONS



LIABILITY

The school does not accept liability for injury, illness, accident, damage to or loss of property and/ or personal effects, except when such liability is imposed under Egyptian law. **We strongly recommend students ensure they have appropriate, travel, medical, and personal-property insurance.**

FORCE MAJEURE

The school is not liable for any failure to perform its duties as a result of events **beyond the schools** reasonable control such as fire, flood, war, acts of terrorism, storms, the outbreak of infectious diseases, government sanction and other instances that constitute force majeure. **In such instances no refunds can be made for services not received nor for any that are cancelled.**

Ahlan World is closed on certain public holidays. Students are advised to check the country-appropriate course calendar and plan accordingly.

CLASS CANCELLATION POLICY

For **one-to-one classes (including online courses)**, if you cannot attend a private class and want to have it rescheduled, please inform the school **by 4pm one business day before** (e.g., should you wish to cancel a class scheduled for Sunday, your notification should be given by 4pm the preceding Thursday). Failure to give the requested notice will prevent us from being able to reschedule the class as requested, and it will therefore be **cancelled**, without a refund, instead.

Online classes/ package must be paid, in full, **one week before commencement**. All **on-site classes** must be paid, in full, **2 weeks before commencement**.

Should you cancel the course, there will a 10% cancellation fee.

For long term students taking a **small-group course** (two-to-one/three-to-one). **The school cannot reschedule any group class unless the entire group agrees.** In this case, the same cancellation notification policy detailed above applies.

For ECA and MSA daily group courses, **we cannot reschedule or refund individual lessons** within the group MSA/ECA daily course.

If you are **more than 15 minutes late** to a class, the teacher will be permitted to cancel the class and you will **not be refunded**.

The following percentages of the total price of the package will be charged to the student, in case of cancellation, based on the number of days prior to the scheduled date of the booked course (the exact date of cancellation will be considered to be the first day after receipt of the written notice):

- **Up to 41 days** prior to the starting course total of **registration fees** will be charged.
- **From 30 to 40 days** prior to the date of starting course **40%** of the total of the fees will be charged.
- **From 21 to 29 days** prior to the date of starting course **50%** of the total of the fees will be charged
- **From 15 to 20 days** prior to the date of starting course **70%** of the total of the fees will be charged
- **From 0 to 14 days** prior to the date of starting course **100%** of the total of the fees will be charged

Note: Students are always welcome to change destination 14 days prior and go to another Ahlan World's School!

Also, you can convert the amount of the tuition fees into online classes or use it as a **credit** for other time in any of Ahlan World's School, **valid in one year limited time**, from the date of the booked course.

Cancellation notification is to be either in person, via email, text message or any other means will be accepted subject to confirmation in writing. We reserve the right to **charge the amount of 50 \$** to cover any subsequent administrative expenses.

STUDENTS TESTIMONIALS



MARIAGIORGIA DIECIDUE

I had the pleasure of taking an Egyptian dialect course at Ahlan Alexandria and I couldn't be happier with the experience. The teaching staff is exceptional, made up of highly qualified and passionate teachers who make learning fun and effective. Amira was always available to resolve any doubts or clarifications I had, her presence was constant and her help was always useful and punctual, from my arrival at the airport to my last day in Egypt. The structure is welcoming and makes for an ideal study environment. Furthermore, the school offers a wide variety of courses which can also be customized to suit individual needs. I have seen a noticeable improvement in my language skills during my stay here. Alexandria is an amazing city and I can't wait to return!



MING SHU TSAI

Ahlan Egypt is really great for learning Modern Standard Arabic and Egyptian Arabic, and we really enjoy the atmosphere in Alexandria. Teachers here are all really kind and good at teaching. I really recommend learning Arabic at Ahlan Egypt, you can really learn a lot here.



ZOE BONTEMS

I have spent eight month in Alexandria with private lessons in Ahlan school mostly every day and it was a great experience ! I really have learn a lot in arabic, and they are nice and will help you if you need anything. I highly recommend this school, Thanks Ahlan !

CONTACT US

AHLAN WORLD

WHERE WE ARE?

Website - www.ahlan-world.org

Ahlan World Italia - Treviso

ahlan@ahlan-world.org

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Facebook - Ahlan Savona

Ahlan World Egypt - Cairo

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[click here](#)

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Instagram - ahlanegypt.arabic

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Ahlan World Jordan

17 Kharija al-Ashja'i Street
Jabal Al-Webdeh, Amman

Near Terra Santa College and Kuliya
al-Shari'a Mosque

Our exact address can be found on
Google Maps

**(Ahlan World Jordan for Arabic
Language)**

Facebook - Ahlan World Arabic
(Ahlan World Jordan)
Instagram - Ahlanworld.Jordan

Email prior to arrival:
amman@ahlan-world.org

Email in-country:
info@ahlan-world.org

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SOCIAL MEDIA



FOLLOW US

WE ARE LOOKING
FORWARD TO MEET
YOU SOON IN
AHLAN WORLD
ALEXANDRIA!

