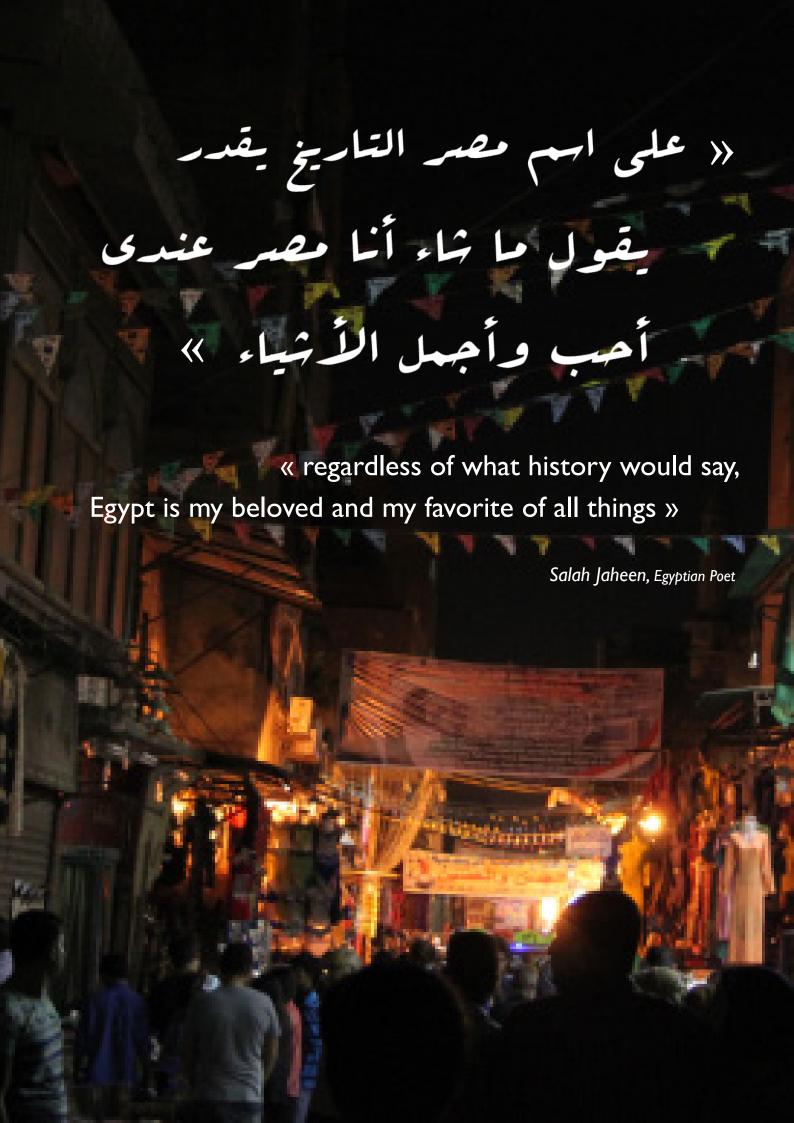


Frequently Asked Questions
STUDYING AT AHLAN EGYPT
CAIRO







Ahlan means welcome, and we do all we can to make sure each student receives a warm and friendly welcome and that their stay is a happy one.

Ahlan's hospitality and lively atmosphere makes it a great place to learn Arabic. Our students enjoy the enriching experience of being part of a growing Egyptian-International family, as well as the cultural events we offer. We have a dynamic group of teachers and guides, who in most cases have long standing friendships with former students.

The Ahlan Arabic Centre is open in the evening and the teachers often remain after hours to spend time with the students and encourage Arabic conversation outside of the classroom. Weekend cultural activities and tours to other parts of Egypt are very popular and involve both students and staff. Many of our former students come back to visit, or take further courses. They say they miss the 'family' atmosphere and the friends they have made in Egypt. Ahlan is a place hard to leave!



It's impossible to explain the magic of Cairo in a few words. It's a crazy city, which at first seems chaotic, noisy and very busy. But after few days you will be captivated by everything Cairo has to offer, its vitality, its people, culture, history, music and architecture. There's much more to the city than the Pyramids of Giza. Come and find out for yourself!



Arabic is a beautiful, dynamic language and it is worth spending time studying it. Apart from lessons with our expert teachers, the Ahlan Arabic Centre offers many activities that provide opportunities to practice speaking Arabic.

Time outside the city, frequent visits to historical sites and markets (souk), meeting local people and making friends with Egyptians are all ways to increase your language skills.

No matter your level, Ahlan-Egypt encourages you to embrace Arabic and practice speaking and reading the language inside and outside the Ahlan Arabic Centre.

Professional experts provide Calligraphy, Media, Journalism and Translation courses in the heart of Egypt's capital.

Five hours a week are devoted to seminars, workshops and local tours of the narrow, winding passages of old Islamic Cairo that surround the school.

Tours to interesting sites outside the city are also organised, highlighting Egypt's history and heritage spots. These tours are always organized within the context of responsible and sustainable tourism.





Ahlan Arabic Centre offers Modern Standard Arabic (MSA) - normal and intensive - and Egyptian Colloquial Arabic (ECA) courses for seven levels of ability, from Beginners to Advanced. Classes are held daily, Sunday to Thursday.

The normal course in MSA consists of three hours daily.

The course in ECA consists of two hours daily; it is also available to all students registered on any MSA courses.

In July and August Ahlan Egypt offers a special program called Teacher Training Program.

It's cheaper and it combines Modern Standard Arabic classes held by trainee-teachers with classes held experienced teachers.

During the summer, you can have also an intensive course in Modern Standard Arabic, by enrolling to the Extra Linguistic Activities course, in addition to the the MSA course (normal or training teacher program), thus adding two more hours of lessons daily of linguistic activities, games that test linguistic skills and conversation, totalling 10 hours of instruction per week. This course is available only to students registered on any of the MSA courses (normal or training teacher program), except beginners. It is available only in summer.

Our team of teachers is composed of professional, highly experienced, Arabic native speakers, specialized in teaching Arabic to foreigners.

During each course, the student has the opportunity to experience different ways of teaching, with our teachers.

The number of students in each class will be limited to ten. The school uses a humanistic communication approach where each student is encouraged to play a central role in their teaching/learning process.

Teaching methods are based on the principle that a language is learned to communicate in everyday situations and the techniques used allow the student to practice in what he/she already knows through conversational situations. In addition to conversational activities such as scene play, role play and group discussions. There are also games which serve to further stimulate communication in the language.

Of course, the lessons, both in Modern Standard Arabic and Egyptian Colloquial Arabic, are organized using several methods of teaching including grammar, multi-media, literature, poetry, songs and movies.

The reference textbook used for Modern Standard Arabic is Al-Kitaab fii Ta'allum al-'Arabiyya by Kristen Brustad, Mahomoud Al-Batal and Abbas Al-Tonsi.

COURSES OFFER AND PRICES

MODERN STANDARD ARABIC (MSA)

90 euro a week (3 hours a day with group)

EGYPTIAN COLLOQUIAL ARABIC (ECA)

75 euro a week (2 hours a day with group)

MSA INTENSIVE PROGRAM

150 EUR a week (5 hours a day with group)

MSA + ECA INTENSIVE PROGRAM

150 EUR a week (5 hours a day with group)

UNDER TRAINING TEACHER PROGRAM

(Available in July and August only), Modern Standard Arabic course (MSA): **65 euro** a week (3 hours a day) Egyptian Colloquial Arabic course (ECA): **50 euro** a week (2 hours a day)

ONE-TO-ONE CLASSES

(all year-round, flexible in time and days)

Advanced Studies: 15 € at school, 12 € through Skype

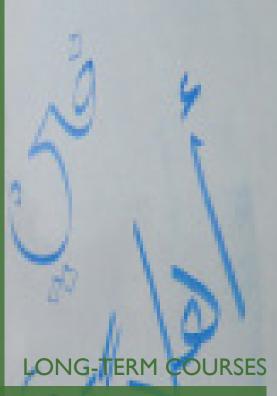
Experienced Teachers: 12 € at school, 10 € through Skype

Training Teachers: 6 € at school, 5 € through Skype

ONLINE CLASSES

(all year-round, flexible in time and days)

Àdvanced Studies: **12 €** Experienced Teachers: **10 €** Training Teachers: **5 €**



MSA INTENSIVE PROGRAM

Five hours daily, from Sunday to Thursday

THE PERSON NAMED IN COLUMN		Experienced teachers	Trainee teacher
	16 weeks 24 weeks 36 weeks 48 weeks	1400 EURO 2000 EURO 3000 EURO 4000 EURO	700 EURO 1000 EURO 1500 EURO 2000 EURO
	ECA INTENSIVE Five hours daily.	YE PROGRAM ; from Sunday to Thursday	

An additional 50 € due to"Ahlan-Egypt"

will be added to all course costs for the organization, service and administrative

fees.

 16 weeks
 1150 EURO
 575 EURO

 24 weeks
 1650 EURO
 825 EURO

 36 weeks
 2500 EURO
 1250 EURO

 48 weeks
 3300 EURO
 1650 EURO

Experienced teachers

Trainee teachers

COURSES SKYPE CLASSES

We can easily organize Arabic in your home with Skype.

A one-hour connection costs:

12 EUR - with experienced teacher

6 EUR - with training teacher

15 EUR - for advanced studies or exams preparation

Once you chose the kind of tuition you prefer, you should buy a package of at least 10 hours and pay to our bank account (including bank charges). The transfer of money usually takes 5 days and as soon as we receive the payment we'll put you in contact with the teacher. To speed up the process, you can send us the bank receipt. If we do not receive the net amount of money, your course hours will be adjusted according to the amount recieved.

The first meeting with the teacher - 15 minutes more or less - is free of charge and you will have a test which will be checked by our teachers to determine your level, then you and the teacher can discuss the program directly together and fix the schedule.

Please note that the time of each lesson will be indicated in Egyptian time.

Of course we are very flexible, classes don't have to be at specific time. You can arrange everything with the teacher and do your lesson in the morning, afternoon, evening or even in the night, any day of the week, according to your preferences and the teacher's availability. You can start your lessons following the agreed schedule and program. If you have any kind of problem (with the teacher, or anything else), you can easily contact us, we will do our best to solve the problem as soon as possible.

Ahlan's unique Media Course is for students who have reached an intermediate or advanced level in Arabic and would like to experience journalism in a Middle Eastern environment. Each day students will study and analyse examples of journalism in Arabic media, including news stories and features produced by Arab and foreign broadcasters such as Al Jazeera, BBC Arabic and al-Arabiyya.

The course consists of a MSA course ($1\frac{1}{2}$ hours) and 2 and $\frac{1}{2}$ hours that include:

- The study of media texts, providing an opportunity for students to practise Arabic orally.
- · instruction in grammar and journalistic style and professional terminology.
- how to report on aspects of city life, and how to conduct a professional media interview in Arabic
- · meetings with local journalists and visits to newspapers and broadcasters
- · production of an in-house newspaper
- general Arabic language classes combined with general knowledge and current topics.

The total cost of the course is 500 € for 80h.





CANCELLATION POLICY



CANCELLATION POLICY

If you have to cancel your course after booking and/or paying it, the following cancellation policy will be applied:

Cancellation up to 45 days before the arrival: refund of the total amount

Cancellation up to 30 days before tha arrival: refund of tuition fees, which do not include inscription fees and accommodation

Cancellation up to 15 days before the arrival: refund of the only pick up service

Last minute cancellation:

NB: Students are always welcome to change destination at any time and go to another Ahlan School! Also, you can convert the amount of the tuition fees into Skype classes!

ABSOLUTE BEGINNERS

From our extensive experience, absolute beginners need a lot of time to memorize, write and pronounce the Arabic alphabet. We advise students to at least learn the alphabet before they arrive for their course and encourage them to complete up to eight for one hour group lessons with Ahlan, on Skype, to introduce them to the fundamentals of Arabic.

These lessons are offered free and our wonderful teacher Heba, will explain the Arabic alphabet to groups of beginners (using the English language). Please contact us as soon as possible so that we can arrange small groups according to Egyptian time.

CALENDAR COURSES 2018/2019

Ahlan courses begin every two weeks on Sunday, with some exceptions. Start dates for 2018 are as follows:

WINTER 2018

7-Jan-18 21-Jan-18 4-Feb-18 18-Feb-18 4-Mar-18 18-Mar-18 1-Apr-18 15-Apr-18 29-Apr-18

SUMMER 2018

13-May-18 27-May-18 10-Jun-18 24-Jun-18 8-Jul-18 22-Jul-18 5-Aug-18 19-Aug-18 2-Sep-18 16-Sep-18

WINTER 20 18/20 19

30-Sep-18 14-Oct-18 28-Oct-18 11-Nov-18 25-Nov-18 9-Dec-18 23-Dec-18 6-Jan-19 20-Jan-19

HOLIDAYS 2018

Sunday, Jan 7 Coptic Christmas Day

Thursday, Jan 25 Revolution Day January 25

Monday, Apr 9 Spring Festival

Thursday, Jun 14 to Jun 17 Eid el Fitr

Saturday, Jun 30 June 30 Revolution

Wednesday, Aug 22 to Aug 25 Feast of the

Sacrifice (Eid el Adha)

Tuesday, Sep 11 Coptic New Year

Saturday, Oct 6 Armed Forces Day

Tuesday, December 25 Christmas Day

The school will be closed. During holidays, extra classes will be added to compensate for it.

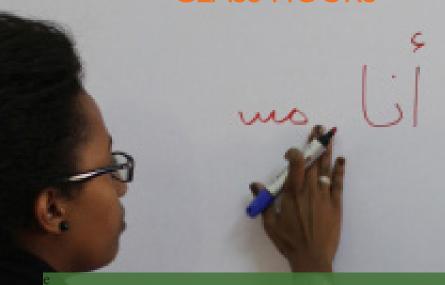
SPECIAL WINTER PROGRAM

A special programme combining travel and study in other Ahlan centres is now available for the winter months: you will have the opportunity to visit the most important monuments and historical sites of Alexandria, Luxor and Cairo, while studying Arabic.

Cairo, Alexandria and Luxor run classes at the same time. So, if you book to study more than six weeks in winter time, it will be possible to change centres between Alexandria to Cairo and Luxor at no extra cost, apart from a train ticket.

This special offer allows you to enhance your experience of Egypt, while following your program of study!

SCHOOL LIFE CLASS HOURS



Following the Ahlan welcome, each student will be given a series of tests to determine which level of course is the most appropriate for her/him. Administrative tasks and placement issues are dealt with on the second day. Once the regular schedule begins, classes will last 3 hours (MSA Normal), 2 hours (ECA) and 3 + 2 hours (MSA Intensive - only in summer).

Tea is provided during the breaks. Each class has three different teachers following a corresponding curriculum for each group.

All year-round the regular lessons are held Sunday through Thursday.

In case there is only one person in a level, instead of pushing him/her into a lower or higher level, we prefer to organize a private tuition of I hour and a half per day for MSA (normal or teacher training program) and I hour for ECA.

Lessons are held from Sunday to Thursday and the schedule is as follows:

SUMMER:

Modern Standatd Arabic from 9:00 AM to 12:00 PM Extra Linguistic Activities from 1:00 PM to 3:00 PM Fowtign Colleguial Arabic from 3:00 PM to 5:00 PM

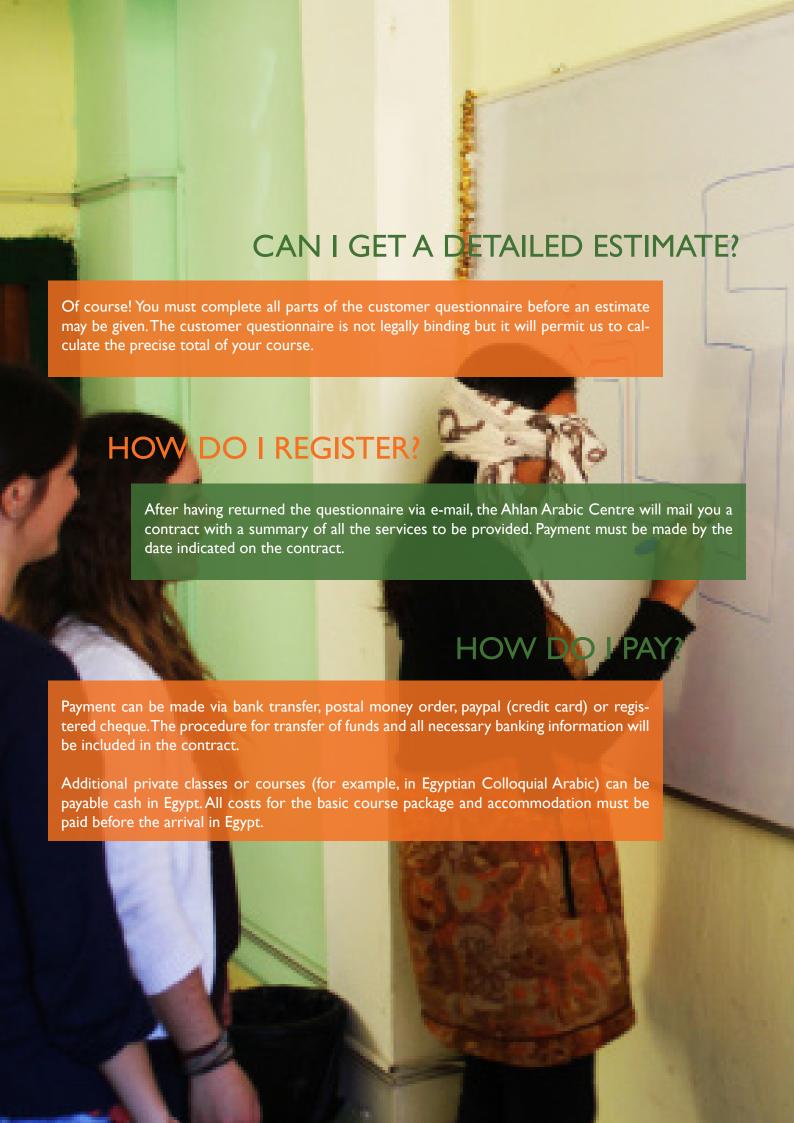
Daily Activities from 5:30 PM: to 6:30 PM, except kitchen's class that will be on lunch time.

WINTER:

Modern Standard Arabic from 9:00 AM to 12:00 PM Egyptian Colloquial Arabic from 1:00 PM to 3:00 PM

Daily Activities from 3:30 PM to 4:30 PM, except kitchen's class that will be on lunch time.

One-to-one classes are available all year-round upon request. Also, this is completely independent and students are encouraged to communicate their preferred times to staff at the institute.









SCHOOL LIFE EXTRACURRICULAR ACTIVITIES



The Ahlan Arabic Centre organises many evening and weekend cultural activities which provide opportunities to speak Arabic. Teachers often remain after hours to converse with students in Arabic. The Centre's cultural programme offers excursions to historic sites, museums and oases as well as seminars on different topics, which are mainly in Arabic. Tours of the narrow, winding passages of old Islamic Cairo that surround the school are a regular event, along with guided tours to Coptic Cairo, The Citadel, famous Mosques and Museums, and of course, to the Pyramids.

Weekend cultural activities and tours to other parts of Egypt are very popular and involve both students and staff. Trips are organised to sites outside of Cairo which highlight Egyptian history and heritage. For example: sleep in the desert under the stars on a trip to the Siwa or Bahareya Oases, the White and Black Desert, and Fayoum; dive or snorkel in the Red Sea; explore the towns of Port Said. Suez and Ismailia.

All of the Ahlan-Egypt tours are organized within the context of responsible and sustainable tourism which benefits local communities and respects the environment.

Extra-curricular activities include lectures and seminars on Ancient Egyptian History, Coptic Cairo History, Islamic History, Modern History, and Egypt's 25th January Revolution.

Cairo has a vibrant cultural nightlife and the Centre encourages its students to participate in its Cairo Nights programme of folk shows, concerts, theatres, and cinema and felucca trips on the Nile. The Centre also offers Egyptian cuisine and Oriental dance workshops. Professional experts provide Calligraphy, Islamic Arts, Media, Journalism and Translation workshops, as well as Nubian and Bedouin Cultural events.

We encourage our students to take part in community literacy projects that operates from the building under the auspices of FEDA, an Egyptian non-governmental organization http://www.fedaeg.com. This provides an excellent opportunity to speak Arabic with local people, as does the language and cultural exchanges with Egyptian students through TANDEM.

SCHOOL LIFE WHAT IS RESPONSIBLE TOURISM?

Responsible tourism works in harmony with the needs and lives of the native people and cultures. It is a pleasant, social approach to tourism that fosters goodwill and respect between locals and visitors. Unlike multi-national tourism, it is not motivated by profit.

Tourism is now one of the world's primary activities and is a major money earner for Egypt. Research shows that it is also a major contributor to the destruction of the environment, the erosion of culture, and the waste of valuable resources. Many of the tourism companies achieve these profits at the expense of native people who are exploited as a labour force, and are frequently forced away from their traditional jobs and activities. The environment is affected by pollution and the abuse of local resources. Local inflation forces people to move to other areas to live. The management of sustainable, healthy tourism must grow from the co-operation between the more advanced countries of the North and those of the South that are, in many cases, less developed.



WHO IS FEDA?

FEDA is an Egyptian non-governmental organization http://www.fedaeg.com. The aim of FEDA is to improve the quality of life of residents in Cairo and Beheira through sustainable development. Its projects include protection of cultural heritage, and meeting the environmental, socio-economic and cultural needs of the communities. It provides handcraft and computer training and workshops on how to repair and maintain electrical devices such as TVs, DVDs, fax, mobiles, refrigerators, washing machines.

Throughout the year FEDA organizes and hosts symposia, conferences and seminars on Environmental and Sustainable Development. We are located in Gamalia, the historic heart of Islamic Cairo. The Ahlan Arabic Centre is housed in a beautiful old building renovated by FEDA in co-operation with the Egyptian Swiss Development Fund (ESDF), Ministry of International Cooperation, the Cairo Governorate, WAKF Authority, the Ministry of Environment, as well as American, Canadian, Finnish, German, Australian and Japanese support.

A Sustainable Development Demonstration Project in Gamalia has been underway since 1999, relocating non-polluting workshops and shops from deteriorating buildings to the newly renovated Kahla complex. A Community Development Centre and a Centre for Cultural Heritage and Sustainable Development (CULSUS) have been constructed by FEDA on the sites of Wekalat ElKharoub and Wekalat El Rabae.

ACCOMMODATION APARTMENTS

WHAT TYPES OF ACCOMMODATION WILL BE AVAILABLE TO ME?

Shared apartments are the most comfortable solution that we can offer. All the apartments are within 25 minutes of the Ahlan Arabic Centre by taxi or public transportation.

Apartments are generally assigned ten days before your departure date. All information concerning the apartment will be included with your other documents and arrival information. The apartments are of "good Egyptian standard", which would translate roughly to middle class quality by Western standards.

HOW MUCH DO THE APARTMENTS COST?

A single apartment will cost 600 EUR monthly, all costs included, apart from tips for the local staff. For those who prefer a single room the cost is 300 EUR monthly. For those who prefer a double room, the cost is 150 EUR per person monthly.

The apartments are usually allocated on a male/female basis but in some cases it may be possible for males and females to occupy the same unit. Some double rooms have double beds, which would be appropriate for couples.

If you wish to have a more luxurious apartment, or more basic accommodation, please contact the Ahlan Arabic Centre directly.

HOW ARE THE STANDARD APARTMENTS EQUIPPED?

All apartments are furnished and equipped with kitchen facilities (oven, dishes, cutlery, and refrigerator). If upon arrival you find that there is anything you require please contact the apartment manager and your needs will be addressed as quickly as possible.

Apartments do not include sheets or towels so you will need to supply them yourself, or if you prefer, instead of overloading you luggage, we can provide you 2 sheets and 1 big towel for rent (15 Euro). In summer time, the apartments have AC.

On the last day of your stay the apartment manager will inspect your accommodation to make sure that nothing is broken or missing. Any broken or missing items must be paid for, before the security deposit is returned. If something is broken or missing when you arrive, you must inform the Ahlan Arabic Centre's apartment manager immediately.

HELP US SAVETHE PLANET: the future of the Earth depends on your everyday choices!

We don't charge students for electricity or water bills, but we appreciate mindful use of the utilities: please do not use excessive electricity and remember to turn off the lights, television and all other electrical devices (such as fans or AC) when you are not in your apartment.

Also remember that in Amman, and Jordan in general, there is an acute shortage of water and as such we ask that you adapt your usage to the conditions found here. Water is allocated to residences on a weekly basis and must be rationed in order to avoid unpleasant situations such as not having enough water for the shower. Your sensitivity to this issue will be greatly appreciated by the staff at Ahlan and also the people and environment of Jordan.

ACCOMMODATION APARTMENTS AND HOTEL

WHO IS THE BAUAB AND WHAT DOES HE DO?

Bauab roughly translates to porter in English. The Bauab is common in Egyptian hotels and in Egyptian apartment complexes. He provides a variety of services and information for guests including helping you with baggage, local information and where you can buy any of the items you require.

The Bauab and his family are generally warm and friendly people who will be helpful with your conversational skills. Like many Egyptians, the Bauab earns a very low salary and therefore depends upon earning tips from the customers who he services. The usual tip is approximately 50 Egyptian pounds monthly per flat.

Apartments are usually shared. If you have requested a transfer from the airport or the bus/train station, the person meeting you in Cairo will have the key for you. If you have not requested a transfer, the key must be picked up at the Ahlan Arabic Centre. The Ahlan Arabic Centre hours for the two days previous to the beginning of classes are 10:00 am to 10:00 pm. If you are arriving outside Ahlan Arabic Centre hours, please contact us in advance so we can arrange to have someone at the Ahlan Arabic Centre to give you the keys.

For those staying in the apartments, your accommodation will be available from Saturday evening and check out is on Friday evening.

If you need to stay on for any additional time, please advice the Ahlan Arabic Centre administration in advance, so that alternative accommodation (usually a hotel or hostel) can be found.

DO I PAY LESS IF I AM ONLY STAYING TWO WEEKS

For those who are not staying for a full month there will be a reduction in the cost of your language course, but there is no corresponding reduction in the cost of your flat accommodation.

ISTHERE A TELEPHONE IN THE APARTMENT?

No. Apartments for short-term stay are not equipped with telephones. For people planning to stay longer than 3 months, it is possible to get a flat with telephone and internet connection.

WHEN WILL I KNOW WHERE LAM STAYING?

This information will be included with the documentation sent to you via e-mail, approximately 10 days before your scheduled arrival. This delay is necessary in order to provide sufficient time for us to organize and assign accommodationand to ensure that everyone's needs are met. All accommodation will be assigned according to those who have registered first. The sooner you complete your registration processes, the greater your chance of getting the accommodation that you wants.

HOTELS

Cairo is a tourist city so there are many hotels and hostels. There are some older, nicer hotels near the Ahlan Arabic Centre, but their prices vary. We can check prices and availability for you. Prices start from 6 EUR/night for basic accommodation.





USEFUL INFO DOCUMENTS

You will need to contact the Egyptian consular institutions in your own country to get precise information about the required documentation for this trip. In general you will need your passport and a Visa stamp. A Visa can be acquired after your arrival in the airport at banking kiosks that you will see before you pass through immigration. The cost will be 15 dollars or, if you prefer, you may pay in euros and you will receive change in Egyptian currency.

Beginning of 2016 the exchange rate was: I euro = 8.78 Egyptian pounds I dollar = 7.98 Egyptian pounds

WHAT TO PACK

In the summer the climate is hot and humid. There is some relief provided by the relative proximity to the Nile, but you should plan on hot weather. Egypt is a very conservative country and our Ahlan Arabic Centre is located in the heart of historical Islamic Cairo. Its inhabitants are not accustomed to casual or revealing clothing worn in the West.

In an attempt to show respect for the local population and avoid the resentment and harassment, women are advised to NOT BRING/WEAR LOW NECKED BLOUSES OR DRESSES, MINISKIRTS, HALTER TOPS, OR ANY OTHER GARMENT THAT WILL LEAVE YOUR MID SECTION EXPOSED!

Anything that you can leave behind for charity - orphanages and the poor - will be greatly appreciated!

The Institute and its associates cannot be held responsible for any problems arising from not following the advices above.



PLUGS AND ELECTRICITY

The electrical service is 220 volt (outlets have two holes).

TELEPHONE SERVICE

Cell phones are convenient and practical because it is possible to text message (contact your provider first to confirm service and pricing), but the cost of calls will be based on both the call and the response.

To make international calls from Egypt, calling cards for use with public phones cost 20 EGP (about 3 EUR) and will last about 4 minutes.

It is also possible to buy an Egyptian SIM card that will last for about one month. They can be purchased at the Vodafone, Mobinil or Etisalat centers in Egypt.

COMPUTER AND INTERNET

The Ahlan Arabic Centre has wireless internet service which is available to everyone with a wireless computer at no extra charge. If, for any reason, this service does not work for you, you will have no problem finding an internet café in Cairo. The approximate cost for I hour on the internet is I EUR. If you need regular internet connection for your laptop, a (USB) costs 20 EUR monthly.





WHERE ARE WE? AHLAN WORLD

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